**Cowell Cycle Camp Terms and Conditions**

1. By purchasing event tickets online via [www.cyclecamp.weebly.com](http://www.cyclecamp.weebly.com) you agree to abide by these terms and conditions
2. Please be aware that our temporary campsite provides basic camping facilities only.
3. Pitches booked online will be confirmed via email to the email address linked to your PayPal account.
4. You must print your tickets and bring them with you to be exchanged for a wristband which must be worn at all times to permit access to your campsite.
5. Please be prepared to present ID upon arrival to your campsite this may be used to confirm your booking.
6. Please keep your pitch confirmation safe as we may not be able to provide duplicate copies.
7. You are welcome to bring your own food and drink but please be aware that our campsite has a strict no-glass policy.
8. Two caterers and a bar will also be available on site (please be prepared to provide proof of age as the bar will be operating a ‘Challenge-25 policy’).
9. Pets are welcome provided they are kept on a lead and all mess cleared up after them.
10. All fires are strictly prohibited on our site; this is inclusive of fireworks, chinese lanterns, incense burners and candles. This is due to the ease of starting a major moorland fire and for the safety of other camp site occupants.
11. Camp stoves are permitted but must be raised off the ground.
12. Once purchased, camping pitches cannot be refunded, exchanged or returned.
13. We regret that the weather is not in our control and we cannot offer refunds based on adverse weather conditions.
14. The right to admission to the event is at the event organiser’s discretion: health and safety, environmental and security concerns may be taken into account and those refused entry will not be offered refunds on account of being [(or appearing to be) under age] or displaying any behaviour deemed aggressive, threatening or anti-social by event staff.
15. Young people under the age of 16 need to be accompanied and supervised by an adult.
16. Children aged 3 and under are welcome to camp (when accompanied by paying adults over the age of 18) free of charge.
17. The event organiser’s will accept no responsibility for the safety of young people under the age of 16 who are left unsupervised.
18. Unauthorised sales/ promotional activity within the site is strictly prohibited.
19. The event organiser’s will not share your personal information for any purpose without your consent, unless required by law.
20. The event organiser’s will comply with data protection legislation in respect of your personal details.